



Cascade Dance – Terms & Conditions

Children & Young People / School Youth Companies & Community Classes
Updated September 2025

Essential Information for Parents

- Fees must be paid at least two weeks before term starts (Autumn, Winter/Spring, Summer).
 - Fees are non-refundable. Late payment = £10 admin fee.
 - Students cannot attend classes if fees remain unpaid.
 - Half a term's notice (5–6 weeks) is required if child is leaving classes. Without notice, 50% of term fees are charged. We ask that parents please communicate with us via email.
 - Parents must notify Cascade if a child misses a class, performance (4 weeks' notice), or is late for collection. This forms part of our safeguarding. Messages can be sent to the business WhatsApp: 07540 724 027
 - Cascade is not responsible for children once class ends – prompt collection is required.
 - Rehearsals are compulsory – missing the final rehearsal may mean missing the performance.
 - Cascade has zero tolerance for bullying and inappropriate behaviour.
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1. Fees & Payments

- Invoices emailed via Membermeister. Payment accepted via Stripe, GoCardless, Apple Pay, Google Pay. **No cash or cheques.**
 - BACS available on request. **Parents must email confirmation with child's name/class (allow up to 7 days to process).**
 - Students are **automatically enrolled into the next term unless notice is given.**
 - If Cascade cancels a class, a replacement may be offered.
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2. Discounts & Scholarships

- 5% discount for 2+ classes (applied once only).
- 10% discount for 5+ classes or siblings (applied once only).
- Discount applies only if fees are paid on time. Late payments = discount removed + £10 fee.
- Scholarships offered annually at director's discretion.



3. Giving Notice

- Notice must be given by email or phone call to a director/admin.
- Leaving without notice = 50% cancellation fee.
- Up to 5 weeks' notice allowed during summer holidays with no fee.
- Parents are encouraged to give ample notice so classes remain financially viable.

4. Attendance & Absence

- Notify Cascade (email, phone, WhatsApp 07540 724027) if a child:
 - Misses a class
 - Cannot attend a performance (4 weeks' notice required)
 - Will be late for collection
- Children remain with Cascade staff until collected.
- At school venues, parents must collect promptly or confirm if a child can walk home alone.
- Teachers may adjust choreography if students miss rehearsals.

5. Class Etiquette & Behaviour

- Arrive 10 minutes early to prepare.
- Correct uniform required. No crop tops, jewellery, socks, food, or gum in class.
- Cascade not responsible for lost property – valuables must be kept safe.
- Children should use the toilet before class.
- No outdoor shoes in studios.
- No spectators, except Minis (ages 3–4).
- Respectful behaviour is expected at all times. Zero tolerance for bullying.
- We have a no phone policy and ask young people with phones to keep them in bags or away from the studio environment for the duration.

6. Exams

- Entry at teacher's discretion only.
- Cascade may withdraw a student if not ready.
- Exam fees due 30 days before event – non-refundable and non-transferable.



7. Performances

- Students are invited to take part in 1–3 performances per year.
- Performance/admin fees £10–£25 (may include costumes).
- Additional costume hire £10–£20 may apply, or parents may need to provide items.
- Parents must confirm attendance in writing.
- Students must travel independently – Cascade does not provide transport.
- Dancers should arrive on time, behave appropriately, and bring food/activities for waiting periods.

8. Health, Safety & Safeguarding

- Cascade provides a safe environment for all to dance.
- Parents must inform teachers of medical conditions/injuries. Doctor's note may be requested.
- First aid provided, recorded, and parents informed.
- All teachers are first aid trained and DBS enhanced checked.
- Risk assessments completed for all venues.
- Cascade does not discriminate based on gender, background, ethnicity, or religion.
- Parents must keep student contact details updated. Data is held confidentially (GDPR).
- Inappropriate social media use linked to Cascade may result in removal from activities.

9. Competition Team

- The Competition Team follows a strict code of conduct requiring high commitment and dedication.
- For details, contact rt@cascadedance.co.uk.

All policies are updated and reviewed annually and can be found here

<https://cascadedance.co.uk/policies>